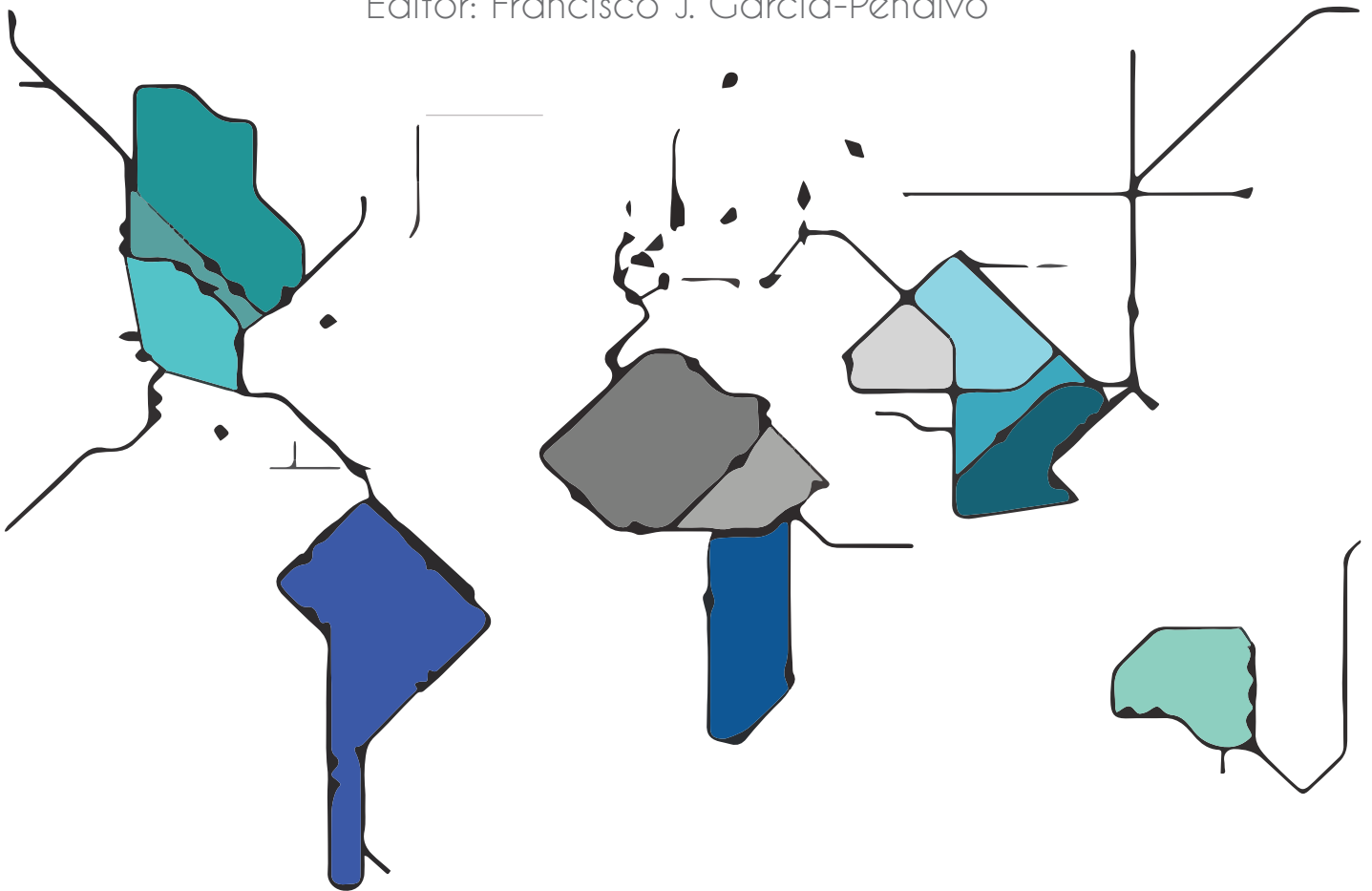


# PROCEEDINGS TEEM'13

Technological Ecosystems for Enhancing Multiculturality

Salamanca, November 14th - 15th, 2013  
Editor: Francisco J. García-Peñalvo



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Editor:

Francisco José García-Peñalvo  
University of Salamanca

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# Index

<b>Preface.....</b>	<b>XXII</b>
<b>Technological Advances and Teaching Innovation Applied to Health Science Education... 1</b>	
<i>Technological Advances and Teaching Innovation Applied to Health Science Education</i> Juan A. Juanes, Pablo Ruisoto.....	3
<i>Assessment-oriented Java development vs. Clickers' use in formal assessment of basic principles of dental radiology: the opinion of dentistry students</i> María José Rodríguez-Conde; Francisco Javier Cabrero Fraile; Alberto Cabrero Hernández; Juan Juanes Méndez; Javier Borrajo Sánchez; Blanca García-Riaza.....	9
<i>Medical training for echo-guided infiltration of Botulinum toxin by an echograph simulator</i> Javier Nieto Blasco; Pablo Alonso Hernández; Juan A. Juanes; Jose A. Santos Sánchez; Felipe Hernández Zaballos; Vidal Moreno Rodilla; Fco. Javier Serrano Rodríguez; Belén Curto Diego; Jesús A. Alaejos Fuentes.....	15
<i>Digital Viewer for Learning Regional Anaesthesia</i> Juan A. Juanes; Pablo Alonso; Felipe Hernández; Pablo Ruisoto; José A. Santos; Clemente Muriel.....	21
<i>Using an E-learning Platform in Hospital Training</i> Felix Buendia-Garcia; Juan Vicente Izquierdo Soriano; Eduardo Taberner Alba.....	25
<i>Health Education at La Ribera University Hospital</i> Juan Vicente Izquierdo; Felix Buendia Garcia; Jose Luis Ortega Monzó.....	31
<i>Advanced Neuroimage Processing for the Study of the Neurovascular System</i> Andrés Framiñán; Pablo Ruisoto; Diana García; Juan A. Juanes.....	37
<i>Building 3D Models for Reconstructing a Virtual Cataract Surgery Haptic Simulation</i> Antonio Coca; Helia Estévez; Camino Fernández; Gonzalo Esteban.....	43
<i>Visualization and Interactive Systems Applied to Health Science Education</i> Juan A. Juanes; Pablo Ruisoto; Alberto Prats; Francisco J. Cabrero; Andrés Framiñán; Juan C. Paniagua; Juan J. Gómez.....	49
<i>Advances in assessment methodologies for basic clinical and surgical skills in Medical School</i> Marcelo F. Jimenez; María Jose Rodriguez; Gonzalo Varela; Francisco S. Lozano; Francisco J. Garcia; Susana Olmos; Fernando Martinez.....	55
<i>Teaching the eloquent areas of the brain by neuroimaging: functional magnetic resonance and diffusion tensor tractography</i> Patricia Carreño Moran; Juan A. Juanes Mendez; Juan C. Paniagua Escudero; Joaquin Benito Diaz.....	61
<i>3D PDF Technology Combined with JavaScript Functions Enables the Creation and Visualization of Interactive 3D Presentations</i> Marija Mavar-Haramija; Alberto Prats-Galindo; Clara Berenguer Escuder; Juan A. Juanes Méndez; Anna Puigdelívoll-Sánchez.....	67

*Virtual Congresses for Pharmaceutical Learning*  
 Ana Martín Suárez; Juan Cruz-Benito; Jonás Samuel Pérez-Blanco; M<sup>a</sup> del Carmen Gutiérrez Millán;  
 Aránzazu Zarzuelo Castañeda; M<sup>a</sup> José de Jesús Valle; Hinojal Zazo Gómez; Cristina Maderuelo Martín;  
 José Manuel Armenteros del Olmo; José Martínez Lanao.....73

**Software Engineering for eLearning.....79**

*Software Engineering for eLearning*  
 Antonio Sarasa-Cabezuelo; José Luis Sierra-Rodríguez.....81

*Design of a Haptic Simulator Framework for Modelling Surgical Learning Systems*  
 Gonzalo Esteban; Camino Fernandez; Miguel A. Conde; Vicente Matellan.....87

*A Process Model for the Generative Production of Interactive Simulations in Engineering Education*  
 Daniel Rodríguez-Cerezo; Mercedes Gómez Albarrán; José-Luis Sierra.....96

*Modeling TRAILER project methodology for the recognition, tagging and acknowledge of informal learning activities*  
 Miguel Á. Conde; Francisco J. García-Peñalvo; Camino Fernández-Llamas.....105

*Computer-assisted assessment with item classification for programming skills*  
 C. González-Sacristán; P. Molins-Ruano; F Díez; P. Rodríguez; G. M. Sacha.....111

*An Instructional Design Approach for E-Active Courses*  
 Lilia Cheniti Belcadhi; Sonia Ayachi Ghannouchi.....119

*A Framework for Helping Developers in the Integration of External Tools into Virtual Learning Environments*  
 Emilio Julio Lorenzo; Roberto Centeno; Miguel Rodríguez-Artacho.....127

*A New AENOR Project for Measuring the Quality of Digital Educational Materials*  
 Ana M. Fernández-Pampillón.....133

*A generative computer language to customize online learning assessments*  
 Antonio Balderas; Iván Ruiz-Rube; Manuel Palomo-Duarte; Juan M. Dodero.....139

*Inclusive educational software design with agile approach*  
 Carina S. González; Pedro Toledo; Vanesa Muñoz; María A. Noda; Alicia Bruno; Lorenzo Moreno.....149

*Preliminary Lessons from a Software Evolution Analysis of Moodle*  
 Héctor J. Macho; Gregorio Robles.....157

*Design of a Semantic Web and OSGi based Middleware for ITS development*  
 Taoufik Mastour; Maha Khemaja.....163

**Communication and cultural diversity.....173**

*Communication media and cultural diversity*  
 Juan-José Igartua.....175

*Portraying Immigration in Spanish Prime-Time TV Fiction*  
 Isabel M. Barrios Vicente; Juan José Igartua; Félix Ortega; Javier Frutos; María Marcos; Valeriano Piñeiro  
 .....177



<i>Is it a small world after all? Mapping intercultural competence in computer mediated communication users</i> Lifen Cheng Lee; María Eugenia González Alafita.....	183
<i>The role of public universities and the primary digital national newspapers in the dissemination of Spanish science through the Internet and Web 2.0</i> María Dolores Olvera-Lobo; Lourdes López-Pérez.....	191
<i>A Context Based Approach to Adapt Training Strategy for Handicraft Women from Third World Countries</i> Valérie Monfort; Maha Khemaja.....	197
<b>Application of Mobile and Software as a Service (SAAS) in Learning processes.....</b>	<b>205</b>
<i>Application of Mobile and Software as a Service (SAAS) in Learning processes</i> María José Casany; Marc Alier; Enric Mayol.....	207
<i>Cloud-based Simulation for Education: An Illustrative Scenario</i> Rafael Cano-Parra; Eduardo Gómez-Sánchez; Miguel L. Bote-Lorenzo; José Antonio González-Martínez .....	209
<i>M-PeopleNet: Mobile Human and Intellectual Capital Management based on the Cloud</i> Ricardo Colomo-Palacios; Eduardo Fernandes; Antonio de Amescua-Seco.....	215
<i>MOOCs: Experimental Approaches for Quality in Pedagogical and Design Fundamentals</i> Daniel Amo.....	219
<i>Using a pull mechanism for connecting an Informal Learning Collector with external applications.</i> Nélide Hierro; Nikolaos Galanis; Enric Mayol; Maria Jose Casany; Marc Alier.....	225
<i>Join The Board</i> Nazareth Álvarez Rosado; Francisco J. García Peñalvo; Sergio Bravo Martín; Susana Álvarez Rosado...	231
<b>A promised land for educational decision-making? Present and future of learning analytics.....</b>	<b>237</b>
<i>A promised land for educational decision-making? Present and future of learning analytics</i> Miguel Á. Conde; Ángel Hernández-García.....	239
<i>Real-time Learning Analytics in Educational games</i> Miroslav Minovic; Milos Milovanovic.....	245
<i>Tap into Visual Analysis of the customization of grouping of activities in eLearning</i> Diego Alonso Gómez-Aguilar; Francisco J. García-Peñalvo; Roberto Therón.....	253
<i>A method to form learners groups in computer-supported collaborative learning systems</i> Rafael Duque Medina; Domingo Gomez-Perez; Alicia Nieto-Reyes; Crescencio Bravo Santos.....	261
<i>Psychometric study of a questionnaire for the assessment of factors associated with the choice of degrees and universities in the Spanish public system</i> Antonio Hervás; Joan Guardia i Olmos; Maribel Pero; Pedro Pablo Soriano; Roberto Capilla.....	267
<i>An architecture for extending the learning analytics support in the Khan Academy framework</i> Jose A. Ruiperez-Valiente; Pedro J. Muñoz-Merino; Carlos Delgado Kloos.....	277

<i>A Semantic approach to Mobile Learning Analytics</i> Giovanni Fulantelli; Davide Taibi; Marco Arrigo.....	285
<b>A robot in the classroom.....</b>	<b>293</b>
<i>A robot in the classroom</i> B. Curto; V. Moreno.....	295
<i>Inside the maze: who would find the cheese first, a robot or a mouse? Teaching IT using robots</i> J. F. García Sierra; F. J. Rodríguez Lera; C. Fernández Llamas; V. Matellán Olivera.....	297
<i>Lessons Learned from Robot-In-Class Projects Using LEGO NXT and Some Recommendations</i> H. Altun; O. Korkmaz; A. Ozkaya; E. Usta.....	303
<i>A new approach to Robotics teaching at Computer Science Engineering degree based on action-research</i> K. Pittí; B. Curto; V. Moreno; F. J. Blanco.....	309
<i>Resources and Features of Robotics Learning Environments (RLEs) in Spain and Latin America</i> K. Pittí; B. Curto; V. Moreno; M. <sup>a</sup> J. Rodríguez.....	315
<i>A PBL approach using virtual and real robots (with BYOB and LEGO NXT) to teaching learning key competences and standard curricula in Primary level</i> A. Pina; J. Arlegui; M. Moro.....	323
<b>Science 2.0 supported by Open Access Repositories and Open Linked Data.....</b>	<b>329</b>
<i>Science 2.0 supported by Open Access Repositories and Open Linked Data</i> Tránsito Ferreras-Fernández; José A. Merlo-Vega; Francisco J. García-Peñalvo.....	331
<i>Linked Open Bibliographic Data</i> Ana Ríos-Hilario; Tránsito Ferreras-Fernández; Diego Martín-Campo.....	333
<i>Interlinking Educational Data: an Experiment with GLOBE Resources</i> Enayat Rajabi; Miguel-Angel Sicilia; Salvador Sanchez-Alonso.....	339
<i>Metadata Mapping to describe Learning Objects and Educational Apps in the GREDOS Repository</i> Erla Mariela Morales Morgado; Rosalynn Argelia Campos Ortuño; Ling Ling Yang; Tránsito Ferreras-Fernández.....	349
<i>Impact of Scientific Content in Open Access Institutional Repositories. A case study of the Repository Gredos</i> Tránsito Ferreras-Fernández; José A. Merlo-Vega; Francisco J. García-Peñalvo.....	357
<b>New publishing and scientific communication ways: Electronic edition and digital educational resources.....</b>	<b>365</b>
<i>New publishing and scientific communication ways: Electronic edition and digital educational resources</i> J. A. Cordon-García; Raquel Gómez-Díaz.....	367
<i>The digital readout at the crossroads: the gaps of documentary heritage</i>	

Jose Antonio Cordon-Garcia; Raquel Gomez-Diaz; Julio Alonso-Arevalo.....	369
<i>The digital reading as a product of the evolution of information: books between screens</i>	
Taisa Dantas.....	375
<i>Towards a social reader: a mobile application to evaluate e-reading capabilities</i>	
Ramón Álvarez-Tapia; Patricia Martín-Rodilla; Ángel Oliva.....	381
<i>B-on's evolution and its contribution to the development of Portuguese science</i>	
Teresa Costa; Carlos Lopes; Francisco Vaz.....	385
<i>English Abstracts in Electronic Translation Studies Journals in Spain, 2011-12</i>	
Daniel Linder.....	391
<b>Educational Innovation.....</b>	<b>399</b>
<i>Educational Innovation</i>	
Ana García-Valcárcel; Ana Iglesias Rodríguez; Juan José Mena Marcos.....	401
<i>Knowledge management system for applying educational innovative experiences</i>	
Marisa Sein-Echaluce; Dolores Lerís; Ángel Fidalgo Blanco; Francisco J. García Peñalvo.....	405
<i>Augmented reality uses in educational research projects: The 'Falcones Project', a case study applying technology in the Humanities framework at high school level</i>	
Isidro Navarro; Antonio Galindo; David Fonseca.....	411
<i>A Positive Thinking Training Application</i>	
Spyros Argyropoulos; Euripides G.M. Petrakis; Panos Milios.....	417
<i>Augmented safety in the laboratory with mobile technology</i>	
Ana Belén González-Rogado; Ana María Vivar-Quintana; Izaskun Elorza.....	423
<i>Gamification for Learning 3D Computer Graphics Arts</i>	
Sergi Villagrasa Falip; Jaume Duran.....	429
<i>Student Teachers' Attitude towards ePortfolios and Technology in Education</i>	
Gemma Tur; Victoria I. Marín.....	435
<i>Application of rubric in learning assessment: A proposal of application for engineering students</i>	
Ana Maria Vivar-Quintana; Ana Belén González-Rogado; Ana Ramos-Gavilán; Isabel Revilla-Martín; María Ascensión Rodríguez-Esteban; Teófilo Ausín-Zorrilla; Juan Francisco Martín-Izard.....	441
<i>A virtual tool to improve the mathematical knowledge of engineering students</i>	
Susana Nieto; Higinio Ramos.....	447
<i>Engagement factors and motivation in e-learning and blended-learning projects</i>	
Ruben Gutierrez Priego; Azahara Garcia Peralta.....	453
<i>How Elementary School Students Evaluate the Learning Strategy of Collaborative Projects Using ICT</i>	
Ana García-Valcárcel; Verónica Basilotta.....	461
<i>Multivariate study of the information literacy evaluation scale IL-HUMASS: Multidimensional scaling</i>	
Fernando Martínez-Abad; Susana Olmos-Migueláñez; María José Rodríguez-Conde; Juan Pablo Hernández-Ramos.....	467

<i>Mobile Learning: Tendencias and Lines of Research</i> Francisco José García-Peñalvo; Susana Olmos Migueláñez; José Carlos Sánchez Prieto.....	473
<i>Are the architecture students prepared for the use of mobile technology in the classroom?</i> David Fonseca; Ernesto Redondo.....	481
<i>Turning out a social community into a e-Learning platform for MOOC: the case of AbiertaUGR</i> Rosana Montes; Miguel Gea.....	489
<i>Collaborative work experiences in Level 5 ICT Primary Schools</i> M <sup>a</sup> Cruz Sánchez Gómez; Ana Iglesias Rodríguez; Concepción Pedrero Muñoz.....	495
<i>Geomatics tools and education: status, integration and perception</i> Jorge Joo.....	501
<i>Contribution of Virtual Classrooms to the Personal Learning Environments (PLE) of the students of the Career of Informatics Applied to Education of National University of Chimborazo</i> Patricio Humanante; Francisco J. García-Peñalvo.....	507
<i>Virtual Teaching Tools: The Moodle (Studium) contribution to the evaluation activity</i> Adriana Recamán Payo; Susana Olmos Migueláñez; Ana Iglesias Rodríguez; Fernando Martínez Abad..	515
<b>Formal and Informal learning experiences in multicultural scopes.....</b>	<b>521</b>
<i>Formal and Informal learning experiences in multicultural scopes</i> Francisco J. García-Peñalvo; Alicia García-Holgado; Juan Cruz-Benito.....	523
<i>Using the TRAILER tool for Managing Informal Learning in academic and professional contexts: the learner perspective</i> Clara Viegas; Maria Marques; Gustavo Alves; Nikolas Galanis; Francis Brouns; Jose Janssen; Elwira Waszkiewicz; Aleksandra Mykowska; Valentina Zangrando; Alicia Garcia-Holgado; Miguel Angel Conde-Gonzalez; Francisco J. Garcia-Penalvo.....	529
<i>E-portfolios in lifelong learning</i> Francis Brouns; Hubert Vogten; José Janssen; Anton Finders.....	535
<i>Competence Web-Based Assessment for lifelong learning</i> Mounira Ilahi; Lilia Cheniti Belcadhi; Rafik Braham.....	541
<i>Early Professional Biographies - On the career entry and work experience of BA graduates in 'Social Work'</i> Matthias Moch.....	549
<i>A methodology proposal for developing Adaptive cMOOC</i> Ángel Fidalgo Blanco; Francisco J. García-Peñalvo; Marisa Sein-Echaluze.....	553
<i>Analyzing users' movements in Virtual Worlds: discovering engagement and use patterns</i> Juan Cruz-Benito; Roberto Therón; Francisco J. García-Peñalvo; Emiliana Pizarro Lucas.....	559
<i>The evolution of the technological ecosystems: an architectural proposal to enhancing learning processes</i> Alicia García-Holgado; Francisco J. García-Peñalvo.....	565

<b>Doctoral Consortium.....</b>	<b>573</b>
<i>Education in Knowledge Society. A new PhD Programme approach</i> Francisco J. García-Peñalvo.....	575
<i>Evaluation of results of two methods, in-person vs online, for a competences development programme for conflict resolution in secondary education teachers</i> Eva María Torrecilla-Sánchez; María José Rodríguez-Conde; María Esperanza Herrera-García; Susana Olmos-Migueláñez.....	579
<i>The technological model in the school guidance into digital educational resources</i> Adriana Recamán Payo; Santiago Nieto Martín; Eva María Torrecilla Sánchez.....	585
<i>Development and evaluation of emotional competences in secondary education teachers. Design of an applied research</i> Patricia Torrijos Fincias; Juan Francisco Martin Izard.....	591
<i>Introducing media literacy at school: new devices, new contents at the curriculum. A case study</i> Ana Perez Escoda.....	597
<i>Features of public libraries today: Focus groups as a technique for the study of the social representation of the library</i> João Guerreiro; Ana B. Ríos Hilario.....	605
<i>Moderation and its relationship with the participation and knowledge building through chat</i> Marcela Martínez Preciado; María José Rodríguez Conde.....	609

# Portraying Immigration in Spanish Prime-Time TV Fiction

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## ABSTRACT

The following text presents the results of a content analysis study focusing on the image of immigration in Spanish prime-time television fiction with Cultivation theory as a reference. Two representative samples were recorded in 2011, out of the six main national channels. The analysis derived from the analysis of these fiction programs (series and films) derived provided results showing that: (1) Immigrant/foreign characters were underrepresented when taking into account real [14] data; (2) Immigrant/foreign characters were usually presented in non-protagonist (mainly antagonist or villain) narrative roles; and (3) Socio-demographic features of immigrant/foreign characters such as their education, socio-economic status, or occupation tended to entail lower levels than those in natives. The results are discussed considering the importance of the reduction of prejudice in television fiction.

## Categories and Subject Descriptors

J.4 [Social and Behavioral Sciences]: Psychology.

## General Terms

Documentation, Experimentation.

## Keywords

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Immigration, Television fiction, Content Analysis, Cultivation Theory, Prejudice, Stereotypes, Spain.

## 1. INTRODUCTION

For decades now, Television has been a part of our lives and therefore has become important to Society, determining our knowledge and views on the world [31] through the enormous quantity of (fictional and non-fictional) messages that we receive, especially when considering the amount of time that we usually spend in front of it: In Spain, 89.6% of the population watch it daily, at an average of 244 minutes per day, as shown on the latest summary of the *Estudio General de Medios* [2].

Let us take into account one topic of such content, quite relevant to Society, in that it is part of it: Immigration. Although much research has been developed on its importance in non-fiction such as news, and how its presentation may explain (especially negative) reactions towards immigrants [11] [13] [29], there is much less systematic research on this same topic in television fiction, especially the one occurring in prime-time, when most people watch it.

Thus, the following content analysis study focuses on the portrayal of immigrants in prime-time Spanish television fiction as present in two random weeks in the year 2011: A total amount of 1,788 characters from 77 television shows and films broadcast on the main six national channels of the country.

### 1.1 Television and the perception of Society

Back in the 1960s, George Gerbner and his collaborators developed the Cultural Indicators project, which would later lead to *cultivation theory*, which tries to determine the social consequences of the messages presented in fictional/narrative television shows. Their work helped determine that television is an instrument that helps shape our image of social reality [22] [23], be it negative —keeping a sense of mistrust, vulnerability,

and insecurity [6] [23]—, or positive—we live in a just world [3]. Thus, there is a great necessity for the analysis of social matters, such as *diversity*, on television programming, as its contents clearly have an effect on audiences [15].

In 2006, Pettigrew & Tropp [26] determined that prejudice—which [21] defines as a negative or rejecting attitude towards an individual because of his or her belonging to a specific group—may be reduced by allowing interaction among members of the in- and the out-group; and that intergroup contact reduces intergroup anxiety and increases empathy towards the ones in the out-group. Other authors [24] [30] have gone further, establishing that this contact can be indirect, vicarious, or simply symbolic, as it happens in television fiction. Park (2012) [25], for example, refers to *mediated intergroup contact* as the parasocial interaction produced between an in-group spectator (e.g. native), and an out-group fictional character (e.g. immigrant or foreigner), or when the former identifies him-/herself with another character belonging to his/her own group and who has a favorable interaction with a character belonging to the latter. Moreover, even the mere *imagining* of a positive encounter with an out-group member (e.g. an immigrant) may lead to the reduction of prejudice [4], as extended and imagined happens when applied to Media fiction [10] [24]. Thus, it is possible to conclude that indirect Media contact with immigrant or foreign characters may lead to the reduction of prejudice towards their (out-)group, as long as there is a positive, non-prejudicial representation of the interactions between them and natives (the in-group).

## 1.2 Immigration (and ethnic minorities) in television fiction

Much research has been developed pertaining the portrayal of immigration in non-fiction television content (such as the news), and how its presentation may explain (especially negative) reactions towards immigrants [11] [13] [29]. Those same effects should also be studied in television fiction, since it is a very relevant (and present) element of its content and, therefore, may account for the formation, reinforcement, and internalization of prejudicial attitudes towards immigrants/foreigners.

So far, research on the representation of television fictional characters belonging to ethnic and cultural minorities in the United States concludes that (1) they are usually under-represented [17] [18]; (2) they tend to occupy less relevant roles in the narrative structure [7] [20]; (3) and they are usually portrayed with a distorted or stereotypical vision, tied to a negative image of lazy, low-skilled, non-intelligent people who have difficulty communicating themselves [8] [19].

As for the case of Spain, there is even much less empirical research on the depiction of immigration in television fiction [5] [12] [16] [28], but the results show a similarly negative portrayal: this latest study, which analyzed data from July and October, 2010, concluded that immigrant/foreign characters were underrepresented—as compared to the actual numbers of population—, and shown with lower levels of studies and less stable jobs.

## 1.3 Hypotheses

Considering the previous research on the representation of immigration and ethnic minorities in news and in television fiction, three hypotheses were established:

H1.— There will be under-representation of immigrant and foreign characters in prime-time television fiction.

H2.— Immigrant and foreign characters will be shown more frequently as antagonists or villains, as compared to natives.

H3.— Immigrant and foreign characters will be shown as having lower educational levels, lower socio-economic status, and performing low-skill occupations, as compared to natives.

## 2. METHOD

### 2.1 Sample of contents

For this study, two randomly chosen complete weeks—January 31 until February 6, and September 26 until October 2— of prime-time Spanish television (those programs starting between 20.00 and 24.00) in the main six national channels (TVE1, La2, Antena 3, Cuatro, Telecinco, and La Sexta) were recorded. According to the summary of the *Estudio General de Medios* [1], these channels include a 65% share of television consumption from February to November in 2011. The total amount of non-fiction programs considered was 77 (47 television series and 30 films), their production origins being 62.4% from the United States of America, 31.2% from Spain, 3.9% from Europe, and 2.6% from other countries. As for the selection of characters, the notion of *talking individual* [15] was applied, meaning that, in order to be considered, they had to appear visually throughout the narrative and have some line of dialogue with at least another character. With this in mind, 1,788 characters were identified.

### 2.2 Codebook

For the analysis of the fictional shows and their characters, a codebook was created based on previous studies [8] [12] [15] [19] [20] [27].

It included information on the television series or film, such as basic identification and program information. As for characters, several features were assessed: their narrative role, gender, sexual orientation, age, educational level, nationality, geographic origin, ethnic group, social and economic status, religion, occupation, marital status (including whether it changed through the show), physical features, infliction of violent behavior, victimization (i.e. portrayal as a victim of violent behavior), risky health behavior, conversational topics, and personality traits.

With the formerly presented hypotheses in mind, the codebook included the following data with regard to the characters:

For all hypotheses, the most relevant feature was the identification of the character as immigrant, foreign or native. Since in many occasions the *nationality* was expected to be difficult to discern, it was inferred through a few attributes evaluated jointly or separately: (a) birthplace, as explicitly mentioned in the program; (b) birthplace the parents; (c) biological characteristics or phenotypic traits (e.g. the shape of eyes, color of skin, type of hairstyle); (d) cultural characteristics (e.g. way of dressing, name, accent); and (e) motivation to be in (an)other country (e.g. working, studying, on holidays). The evaluation of each character's nationality was always considered taking into account the country where the action took place *longer* in the narrative. Therefore, considering all these features, it was coded as: 0: Not clearly identifiable; 1: Native; 2: Foreigner (coming from another country but staying transitorily, e.g. due to studies, holidays, business); 3: Immigrant (having abandoned his/her original country and arrived in another to live in it, with a specific work project; or, also, second-generation immigrant when at least one of his/her parents was considered as such).

## Portraying Immigration in Spanish Prime-Time TV Fiction

Regarding hypothesis 2, the *narrative role* was assessed as follows: 1: Protagonist (performing the most important actions in the story; the dramatic structure revolves around him/her and his/her actions); 2: Antagonist or villain (main character who opposes the protagonist); 3: Secondary leading (closely related to the protagonist, his/her participation in the story is relevant, and his/her actions move in the same direction as the protagonist's); 4: Secondary non-leading (his/her participation in the story is not as relevant, since he/she has a non-essential presence and may or may not relate to the protagonist or the antagonist).

Hypothesis 3 focused on the socio-demographic aspects of the character, including: his/her *educational level*, *socio-economic status*, and *occupation*. His/her *educational level* was coded as 0: Unable to identify; 1: Illiterate (cannot read or write); 2: Non-formal education; 3: Primary school; 4: Secondary, upper secondary, or vocational school; 5: Higher (college or university). His/her *socio-economic status*, was assessed as: 0: Unable to identify; 1: Working class or lower class (cannot satisfactorily meet his/her basic needs with his/her income); 2: Middle class (works for a living, meets his/her needs, and can afford a few luxuries); 3: Upper class (does not need to work to maintain his/her living standard, or has a job that allows him/her to enjoy many luxuries not available to the majority). Finally, the character's *occupation* was classified according to a list established by the *Centro de Investigaciones Sociológicas*, which lists 17 different jobs, which include: 1: Senior manager, official, and officer (e.g. large-company owner or CEO, having a high-responsibility post that usually requires higher education); 2: Middle manager, official, and officer (e.g. SMB owner, having a not-so-high responsibility post that usually requires higher education); 3: Office staff (usually wanting at least medium education); 4: Small businessperson or independent worker; 5: Qualified worker who requires specific skills; 6: Non-qualified worker; 7: Primary-sector worker; 8: Member of a religious order; 9: Police, military, or law-enforcement agent; 10: Sportsman, artist, or show business person; 11: Retired or pensioner; 12: Unemployed; 13: Student; 14: Houseperson; 15: Person with unstable occupations; 16: Criminal; 17: Other occupation; a further category 0: Unable to identify was also included; if the character could fit in more than one category, the one with a higher status/skill should be marked.

### 2.3 Coding

The coding of all 1,788 characters according to the codebook was undertaken by 8 analysts who had studied Audiovisual Communications and were trained in research methodology.

After that, the reliability of the process was measured by analyzing 284 of those characters, randomly selected. By means of Krippendorff's Alpha coefficient [9], the variable *nationality* showed a very acceptable value (Krippendorff's  $\alpha = .80$ ), as well as that of the *country where the main part of narrative takes place* (Krippendorff's  $\alpha = .81$ ).

## 3. RESULTS

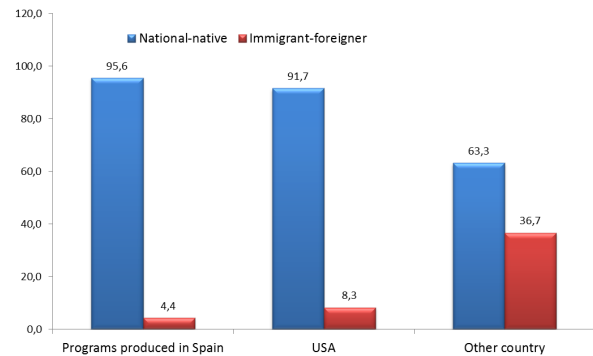
### 3.1 Hypothesis 1

The *Instituto Nacional de Estadística* numbered the population of foreigners registered as living in Spain on January 1, 2011, in 5,252,667, which amounts to 11.2% of the 46,815,916 total [14]. The present study determined that 89.8% of the characters were natives, 4.2% foreigners, and 5.1% immigrants (a further 0.9% was unable to be determined). Since the INE does not differentiate foreigners and immigrants, a new variable had to be created where

the characters without a nationality were eliminated and a sole unified "immigrant/foreigner" group was generated (9.3%).

These data help infer that there is under-representation of immigrants/foreigners in the analyzed shows.

Moreover, there are statistically significant differences ( $\chi^2 [2, N = 1772] = 146.43, p < .001$ ) considering the origin of the program: Those produced in Spain show a percentage of immigrant/foreign characters substantially reduced (up to 4.4%).

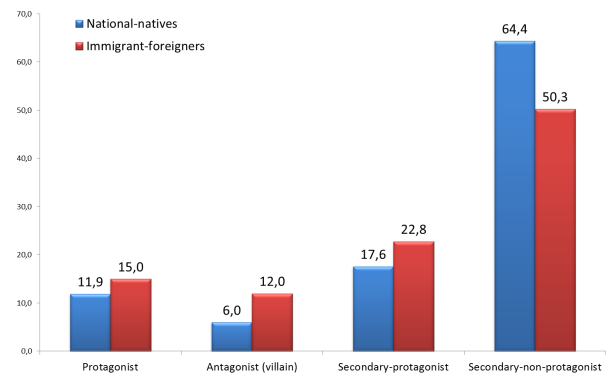


**Figure 1. Origin of the program**

In this sense, hypothesis 1 (*there will be under-representation of immigrant/foreign characters in prime-time television fiction*) was confirmed.

### 3.2 Hypothesis 2

Hypothesis 2 focused on the narrative role of the character. Once again, the results showed statistically meaningful differences ( $\chi^2 [3, N = 1772] = 15.20, p < .001$ ): Natives and immigrants/foreigners were similarly distributed in *protagonist* roles (11.9% versus 15%) and *secondary-leading* (17.6% versus 22.8%). However, the role of *antagonist or villain* was more frequent in immigrants/foreigners (12%) than in natives (6%).



**Figure 2. Narrative role**

Thus, the data support hypothesis 2 (*immigrant/foreign characters will be shown more frequently as antagonists or villains, as compared to natives*).

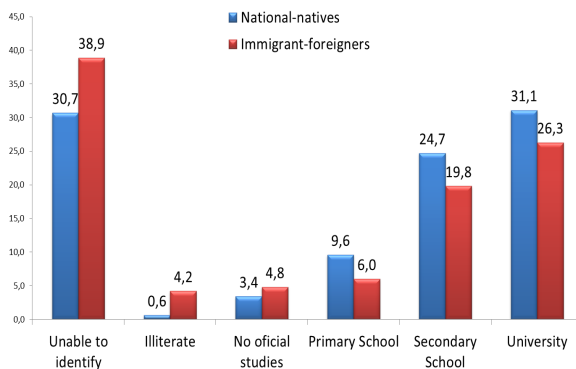
### 3.3 Hypothesis 3

Hypothesis 3 focused on the socio-demographic aspects of the character.

*Educational level* showed statistically meaningful differences ( $\chi^2 [5, N = 1772] = 28.99, p < .001$ ) where a very high percentage of immigrants/foreigners could not be identified (38.9%), although this did not happen among natives (30.7%). Regarding illiteracy, however, the percentage was higher among immigrants/foreigners

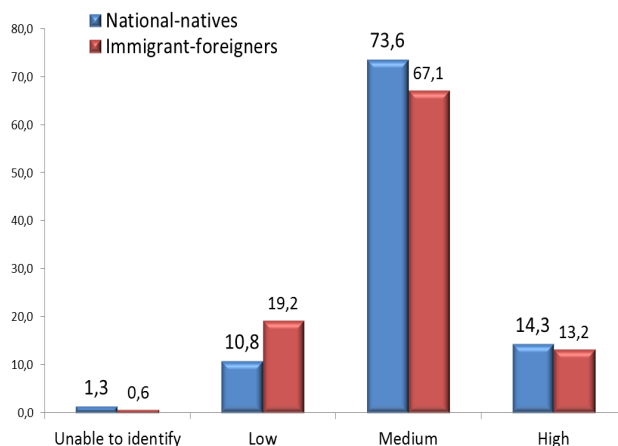


(4.2%) as opposed to the national-natives (0.6%), and the rest of the variables showed lower percentages regarding the former than the latter (Primary: 6% versus 9.6%; Secondary: 19.8% versus 24.7%; and Higher: 26.3% versus 31.1%), except in non-formal education (4.8% versus 3.4%).



**Figure 3. Educational level**

*Socio-economic status* also showed a statistically significant association with nationality ( $\chi^2 [3, N = 1772] = 10.63, p < .014$ ): Immigrants/foreigners had a lower socio-economic status (19.2%) than natives (10.8%). Medium (67.1% versus 73.6%) and Higher (13.2% versus 14.3%) were also lower for the former than for the latter.



**Figure 4. Socio-economic status**

Lastly, there were also statistically meaningful associations considering the character's *occupation* ( $\chi^2 [17, N = 1772] = 92.24, p < .001$ ). This implied that immigrants/foreigners, as compared to natives, tended to carry out more criminal activities (21% versus 5.7%), performed more low-skill jobs (10.2% versus 4.7%), or were less frequently performed as students (3% versus 9.4%).

Therefore, hypothesis 3 (*immigrant/foreign characters will be shown as having lower educational level, lower socio-economic status, and performing low-skill occupations, as compared to natives*) was corroborated.

#### 4. DISCUSSION

The results for these hypotheses show that there is (still) a stereotypical portrayal of immigrants/foreigners in prime-time television fiction in Spain: Their under-representation, as opposed to the real numbers in society (9.3% as opposed to 11.2%,

according to INE, 2013 [14]) is even more poignant in those series and films with a Spanish origin, where they reach only 4.4% of the total amount. This low presence is further pressed by the fact that these characters are usually featured in non-protagonist narrative roles, especially as 12% of them—as opposed to a 6% in natives—are depicted as antagonists or villains, and also by their portrayal of having lower levels of educational and socio-economic status (including lower-skill or criminal occupations) than their native counterparts.

This lower-than real presence of immigrants, together with their being less portrayed as antagonists or villains, and their socio-demographic depiction as usually lower than natives is convergent with previous results, such as those of Mastro & Greenberg (2000) [20], Mastro & Behm-Morawitz (2005) [19], or those focused on Spain, such as Igartua et al. (2012) [12].

The lack of visibility of immigrants (and therefore of diversity) distilled from the results, as well as their proof that television fiction tends to portray a distorted (or stereotypical) view of immigrants/foreigners, helps the formation, reinforcement, and internalization of negative attitudes towards immigration, thus damaging the possibility of a *vicarious* or *parasocial contact* among Spanish natives and individuals from other origins, something that more research should contrast.

Nevertheless, being part of the problem, production companies of fictional content in television could become part of the solution, were they to decide to change all this and develop series and films that portray a more real and positive image of immigration. This could therefore lead to the modelling of more positive social behaviours by means of the positive interaction among in-group members (natives) and those belonging to a (stigmatized) out-group (immigrants/foreigners), through the development of positive (such as friendly) interactions and even through plots and narratives with the main gist of solving conflicts emanating from prejudice or stereotypes. With all this, there could be a reduction of perception of inter-group threat, and thus a (positive) improvement on the attitudes towards immigration.

#### 5. NOTE

This present study is part of the research Project titled “Analysis of the image of immigration in prime time fiction”, financed by the Junta de Castilla y León, Spain (reference: SA006A10-1).

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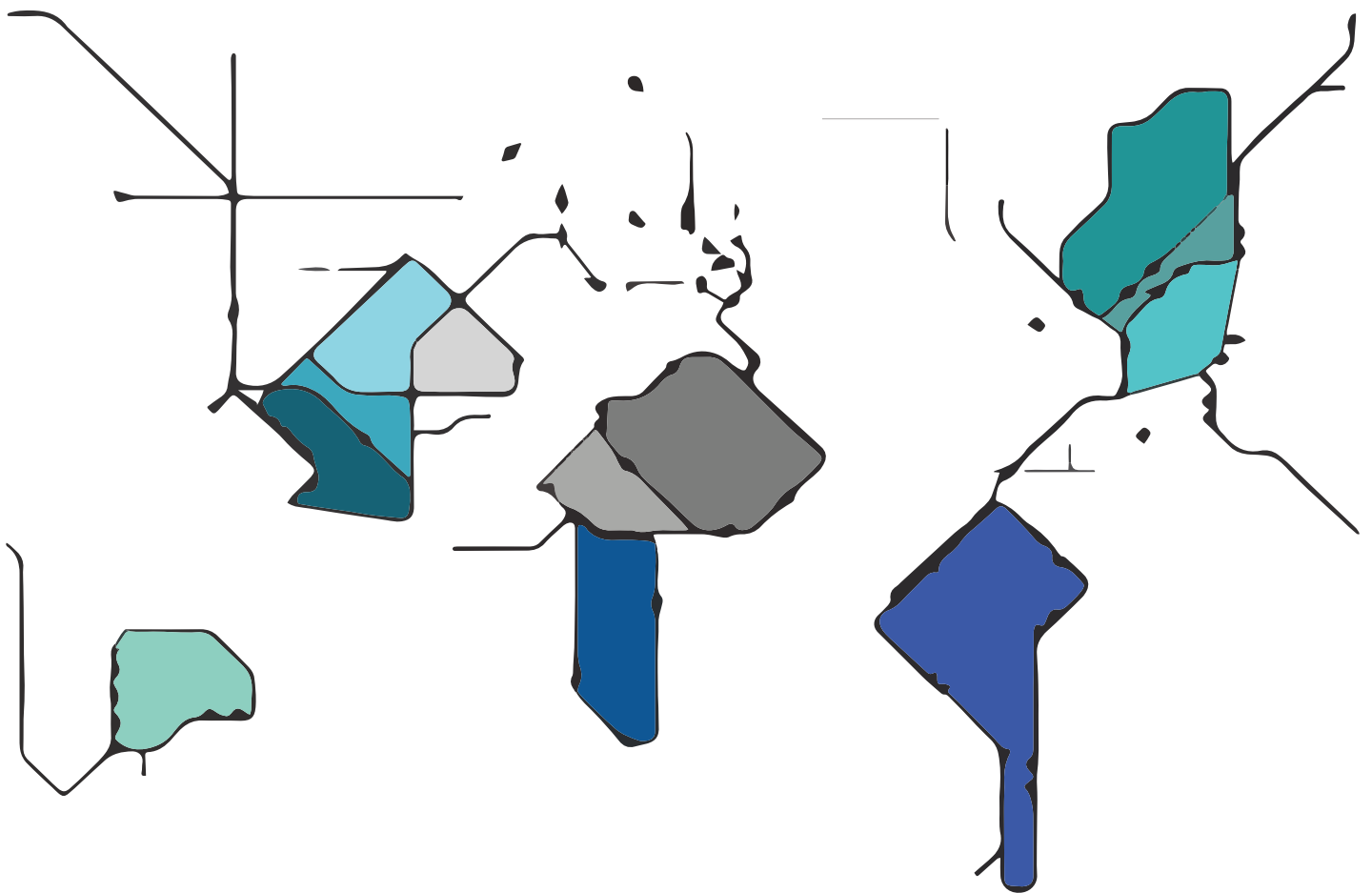
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# PROCEEDINGS TEAM'13

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